

G-04204A-06-0463
G-04204A-06-0013
G-04204A-05-0831

ORIGINAL



0000065070

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 57292

Date: 12/26/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Doreen Last: Saffuels

Account Name: Doreen Saffuels

Home: [REDACTED]

Street: [REDACTED] h.

Work: (000) 000-0000

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Public comment forms states:

We feel that this is too great a jump for people like us on a fixed income to be able to adjust to, especially the increase from \$7 to \$20 monthly customer charge. It will make a harship on people like us.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/26/06 I notified consumer that public comment form had been received and that it will become part of the permanent rate case application for Unisource. Closed

Filed in docket no. G-04204A-06-0463, G-04204A-06-0013, G-04204A-06-0831

End of Comments

Date Completed: 12/26/2006

Opinion No. 2006 - 57292

Arizona Corporation Commission

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MR

ARIZONA CORPORATION COMMISSION
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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 57286

Date: 12/26/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mark Last: Ritter

Account Name: Mark Ritter

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Public comment form states as follows:

I find it outrageous that utility prices continue to increase every time I turn around. Increasing the price from \$7.00 to \$20.00 is a 285% increase 8 months out of the year. I am a home health occupational therapist and have the privilege of providing health care to patients in their homes. Often these people are retired and in numerous cases living on social security, widowed, and having to choose between paying for their medication or their groceries. This is one more unnecessary expense that will make surviving more difficult. I would rather see a utility become more efficient to save their money rather than place the burden on it's consumers time and time again. They share ideas for us to become more efficient but I think it's their turn to look at their ability to conserve.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/26/06 I contacted consumer's wife and informed her that the e-mail had been received and that the comments would be placed into the UNS rate case. Closed

filed in docket no. G-04204A-06-0463, G-04204A-06-0013, G-04204A-06-0831

End of Comments

Date Completed: 12/26/2006

Opinion No. 2006 - 57286